



CABINETS ■ MILLWORK

## LIMITED WARRANTY CERTIFICATE

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**This is our most recent limited warranty certificate, and as such is just a sample. For us to access a warranty request, you will need to refer to your original warranty as well as the date of substantial completion.**

All Benson products have a limited warranty to the original purchaser to be free from defects in material and workmanship for a period of two (2) years.

Benson reserves the right to inspect claims before processing replacement parts. Any item not supplied by Benson is not covered by this warranty.

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### **Specific Inclusions:**

- The door hinges and drawer slides, and other hardware items carry individualized manufacturer's warranty
- The melamine boards used in case construction carry a two (2) year warranty against delamination

Upon substantial completion of a project, we document all our installations via photograph, and complete all items noted as cabinetry related deficiencies by the General Contractor. Any damage caused by move-in, other trades at move-in, unpacking and other non-cabinetry related items such as plumbing inserts or countertop modifications are not covered under this warranty.

All products are warranted to the original purchaser to be free from defects in materials and workmanship for a period of two years from the date of completion. The overall term of the warranty is from the substantial completion date of work as set by the General Contractor. Only original parts or products are covered under the terms of this warranty.

The Limited Warranty is for the repair or replacement of the defective product only. It does not cover transportation, on-site labour, courier or other ancillary costs.

**Specific Exclusions:**

- General settling in the building
- Normal wear
- Color changes due to oxidation and UV Exposure
- Abuse that occurs, accidental or otherwise
- Joint lines due to the natural expansion and contraction of real wood products where applicable
- Damage done to doors due to excess pressure causing hinge displacement
- Exposure to extremes in temperatures
- Exposure to humidity
- Natural effects caused by ageing of wood products and finishes
- Variation in grain or colour of wood
- Cabinetry or millwork provided or installed by Benson, on which another person or company has attempted a repair
- Product failure due to over extension of hinges
- Damaged drawer/slides due to exceeded static load rating
- Damaged drawer/slides to uneven weight distribution
- Other improper storage
- Customer modifications

Due to the natural changes of wood products caused by aging and or product specification changes, any replacement product may not be an exact match. The liability under this warranty is expressly limited to the replacement or repair of the product, and in no event will Benson be liable for consequential or incidental damages of any kind.

If a product or part is found to be defective by a Benson representative, it will be replaced or repaired without charge. This may be with identical parts, or similar parts of an equal value based on availability.

This warranty is available to the original purchaser and is non-transferrable.

This warranty is in lieu of all other warranties, express or implied. This warranty applies to both Benson's Standard product lines, and Cellini by Benson.

*Please refer to our Care and Maintenance Guidelines in order to preserve and extend the life of your beautiful cabinetry and millwork.*